

1) What do we need to set up a business account for you?

*** Shop-owners and distributors that supply shops**

Please provide us with some background details of your current shop or the distribution run you own/manage.

***Distributors selling at markets and shows:**

Would you like to sell at markets and shows please let us know which current markets or shows you are selling at?

- Shop name / business name
- **ABN number**
- Business Address
- Contact name
- Phone
- Fax
- Email

ALL information please:

E-mail to: alex@thechillifactory.com

Or call Alex on: 02 4973 3751

Do you have a website or e-mail address? Let us know we will add all details to our website so retail customers can see where to re-stock!

2) To be able to ship our product to you, we need:

Please provide us with the right shipping address:

For the security of any delivery we strongly recommend a delivery address where someone is in attendance between the hours of 8:30am and 5:30pm Monday - Friday to sign for the goods.

E.g. If you cannot be home all day it could be your work address instead of your home address!

OR you give us an **Authority to leave the parcel.**

You can even give more specific details such as: "leave at back steps, on veranda, behind gate et cetera".

For full details on shipping: <https://thechillifactory.com/shipping.php>

Once you are happy with our deals and pricing....

3) ORDERING can be done in various ways!!

- On-line: www.thechillifactory.com
- E-mail: info@thechillifactory.com
- Fax us your order: 02 4973 **3951**
- Or call us on: 02 4973 3751

4) Set-up an online account to order through our website!

In General: ALL pricing on our website is RETAIL pricing!

Wholesale pricing will not show up until we have created a wholesale account for you. To be able to do set up a wholesale account we would like to receive the following information as stated above at 1)

On-Line Ordering system operational. 24/7:

It is very simple and convenient AND it is 24/7 for 365 days a year...

To activate this on-line ordering system go to our website at:

www.thechillifactory.com

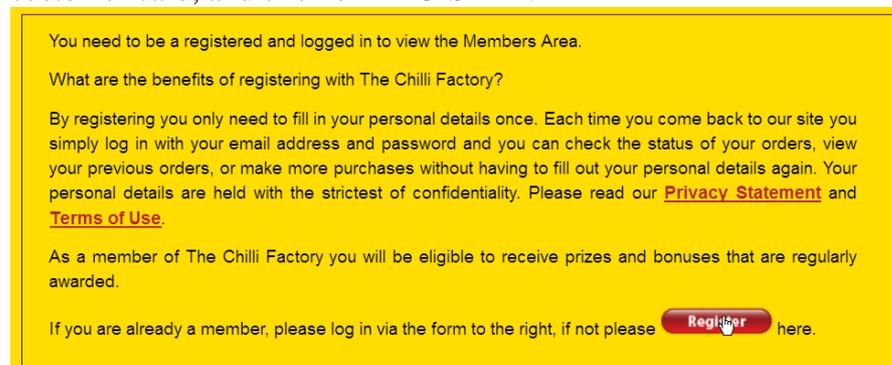
Choose the Chilli: Buy online

Scroll down to the option: Members Area

And click on that option



Scroll down a bit if this is the first time and or if you would want to create a new customer card, and click on REGISTER:



Fill out your details and create a new customer or change existing customer accordingly.

After you created / Changed customer details let us know you have done so and we will make sure our on-line order system will recognize you as a wholesale customer instead of a retail customer by ticking a setting in our ordering system. We will then notify you that the system is ready for you to place your first wholesale order.

Still questions left? No problems! If you want to use it but wonder how? Ask us and we will explain it to you.